

# Riscaldamento a Pellet





PELLET STOVES USER MANUAL LUISELLA







# **ATTENTION**





# SURFACES CAN BECOME VERY HOT! ALWAYS USE PROTECTIVE GLOVES!

During combustion, thermal energy is released that significantly increases the heat of surfaces, doors, handles, controls, glass, exhaust pipes, and even the front of the appliance. Avoid contact with those elements if not wearing protective clothing (protective gloves included). Make sure children are aware of the danger and keep them away from the stove during operation.

WARNINGS	5
SAFETY	
ROUTINE MAINTENANCE	
INSTALLATION	
PREPARATIONS FOR MAINTENANCE	
DETAILS OF LUISELLA	
SPACERS	
FUSE	
STOVE POSITIONING	
NOTE FOR CORRECT OPERATION	12
PELLET HOPPER - PRESSURISED CLOSURE	
PELLETS AND LOADING	13
THE DISPLAY DESCRIPTION OF BASIC COMMANDS AND SYMBOLS	14
DISPLAY ICONS KEY	
GENERAL MENU	
GENERAL WARNINGS	
REMOTE CONTROL	
BATTERY TYPE AND REPLACEMENT	
COMMISSIONING SETTINGS	
DATE (DATE)	
DAY (DATE)	
TIME (TIME)	
LNG (LANGUAGE)	
C-F (CELSIUS/FAHRENHEIT)  OPERATION AND LOGIC	
AIR (VENTILATION)EASY (PELLET CALIBRATION)	
STAT (STATUS)	
CRNO (CHRONO)	
ABIL (ENABLE)	
PRG 1-4 (PROGRAMMING 1-4)	
SET (SETTINGS)	23
STBY (STAND-BY)	
OPERATION WITH SUPPLEMENTARY THERMOSTAT (OPTIONAL)	23
DELT (DELTA-T)	23
RES (RESET)	
ADDITIONAL FUNCTIONS	
KEY LOCK	
FIRST LOAD	24
DELAY SWITCH-OFF	24
SUPPLEMENTARY THERMOSTAT INSTALLATION (OPTIONAL)	24
CLEANING AND MAINTENANCE	25
MAINTENANCE	
PERIODIC CLEANING BY THE USER	
BURN POT DETAIL	
ROUTINE MAINTENANCE PERFORMED BY QUALIFIED TECHNICIANS	29
DECOMMISSIONING (END OF SEASON)	29
DISPLAYS	
ALARMS	
DISPOSAL	



# ATTENZIONE! DURANTE LA MOVIMENTAZIONE DELLA MACCHINA, FARE PARTICOLARE ATTENZIONE AI COMPONENTI IN DETTAGLIO!

OPGELET!
LET TIJDENS DE VERPLAATSING VAN DE MACHINE IN HET
BIJZONDER OP VOOR DE ONDERDELEN IN HET DETAIL!

## WARNING!

DURING THE HANDLING OF THE MACHINE, PAY ACCURATE ATTENTION TO THE COMPONENTS IN DETAIL!

## TÄHELEPANU!

MASINA TEISALDAMISE AJAL OLGE ERITI ETTEVAATLIK ERALDATUD KOMPONENTIDEGA!

#### ATTENTION!

PENDANT LE DEPLACEMENT DE LA MACHINE, FAIRE TRES ATTENTION AUX COMPOSANTS EN DETAIL.

#### UWAGA!

PODCZAS PRZEMIESZCZANIA URZĄDZENIA, ZWRÓCIĆ SZCZEGÓLNĄ UWAGĘ NA WSKAZANE KOMPONENTY!

## **WARNUNG!**

BEI DER HANDHABUNG DER MASCHINE BEACHTEN SIE DIE KOMPONENTEN IM DETAIL!

#### **UPOZORENJE!**

ZA VRIJEME RUKOVANJA STROJEM, OBRATITE POSEBNU POZORNOST DETALJNO OBRATITE PAŽNJU NA KOMPONENTE!

## ATENCION!

DURANTE EL DESPLAZAMIENTO DE LA MAQUINA, TENER MUCHO CUIDADO A LOS COMPONENTES EN DETALLE. ATENÇÃO!

## **ADVARSEL!**

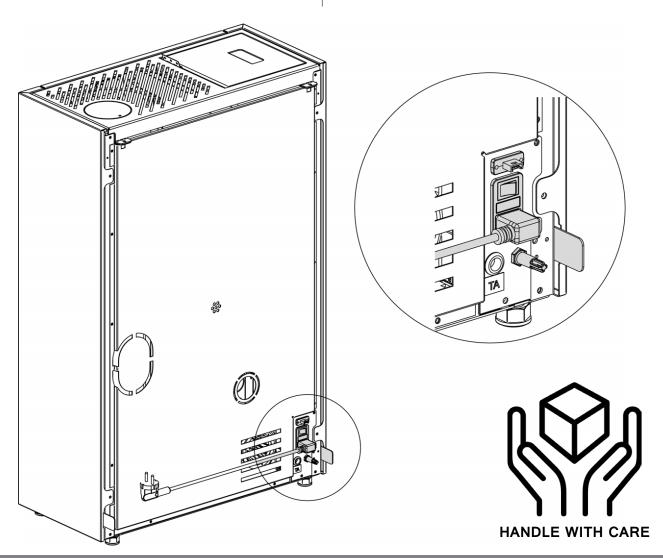
UNDER HÅNDTERING AF MASKINEN, GØR SÆRLIGE OPMÆRKSOMHED PÅ KOMPONENTERNE I DETALJER!

# DURANTE A MOVIMENTAÇÃO DA MÁQUINA, PRESTAR ESPECIAL

ATENÇÃO AOS COMPONENTES EM DETALHE!
OPGELET!

## OPOZORILO!

PRI RAVNANJU S STROJEM BODITE POSEBNO POZORNI POZORNOST NA KOMPONENTE DO PODROBNOSTI!





We thank you for having chosen our company; our product is a great heating solution developed from the most advanced technology with top quality machining and modern design, aimed at making you enjoy the fantastic sensation that the heat of a flame gives, in complete safety.

## **WARNINGS**

This instructions manual is an integral part of the product: make sure that it always accompanies the appliance, even if transferred to another owner or user, or if transferred to another place. If it is damaged or lost, request another copy from the area technician. This product is intended for the use for which it has been expressly designed. The manufacturer is exempt from any liability, contractual and extracontractual, for injury/damage caused to persons/animals and objects, due to installation, adjustment and maintenance errors and improper use.

Installation must be performed by qualified staff, which assumes complete responsibility for the definitive installation and consequent good functioning of the product installed. One must also bear in mind all laws and national, regional, provincial and town council Standards present in the country in which the appliance has been installed, as well as the instructions contained in this manual.

The use of the appliance must comply with all local, regional, national and European regulations.

The Manufacturer cannot be held responsible for the failure to comply with such precautions.

After removing the packaging, ensure that the content is intact and complete. Otherwise, contact the dealer where the appliance was purchased. All electric components that make up the product must be replaced with original spare parts exclusively by an authorised after-sales centre, thus guaranteeing correct functioning.

## **SAFETY**

◆ THE APPLIANCE MAY BE USED BY CHILDREN 8 YEARS OF AGE OR OLDER AND INDIVIDUALS WITH REDUCED PHYSICAL, SENSORY, OR MENTAL CAPACITIES OR WITHOUT EXPERIENCE OR THE NECESSARY KNOWLEDGE, PROVIDED THAT THEY ARE SUPERVISED OR HAVE



RECEIVED INSTRUCTIONS ON SAFE USE OF THE APPLIANCE AND THAT THEY UNDERSTAND THE INHERENT DANGERS.

- ◆ THE GENERATOR MUST NOT BE USED BY PERSONS (INCLUDING CHILDREN) WITH REDUCED PHYSICAL, SENSORY AND MENTAL CAPACITIES OR WHO ARE UNSKILLED PERSONS, UNLESS THEY ARE SUPERVISED AND TRAINED REGARDING USE OF THE APPLIANCE BY A PERSON RESPONSIBLE FOR THEIR SAFETY.
- ◆ THE CLEANING AND MAINTENANCE REQUIRED BY THE USER MUST NOT BE PERFORMED BY CHILDREN WITHOUT SUPERVISION.
- ◆ CHILDREN MUST BE CHECKED TO ENSURE THAT THEY DO NOT PLAY WITH THE APPLIANCE.
- ◆ DO NOT TOUCH THE GENERATOR WHEN YOU ARE BAREFOOT OR WHEN PARTS OF THE BODY ARE WET OR DAMP.
- IT IS FORBIDDEN TO MODIFY THE APPLIANCE IN ANY WAY.
- ◆ DO NOT PULL, REMOVE, TWIST THE ELECTRICAL CABLES COMING OUT OF THE PRODUCT EVEN IF IT IS DISCONNECTED FROM THE MAINS.
- IT IS ADVISED TO POSITION THE POWER SUPPLY CABLE SO THAT IT DOES NOT COME INTO CONTACT WITH HOT PARTS OF THE APPLIANCE.
- ◆ THE POWER SUPPLY PLUG MUST BE ACCESSIBLE AFTER INSTALLATION.
- DO NOT CLOSE OR REDUCE THE DIMENSIONS OF THE AIRING VENTS IN THE PLACE OF INSTALLATION. THE AIRING VENTS ARE ESSENTIAL FOR CORRECT COMBUSTION.
- DO NOT LEAVE THE PACKAGING ELEMENTS WITHIN REACH OF CHILDREN OR UNASSISTED DISABLED PERSONS.
- ◆ THE HEARTH DOOR MUST ALWAYS BE CLOSED DURING NORMAL FUNCTIONING OF THE PRODUCT.
- ◆ WHEN THE APPLIANCE IS FUNCTIONING AND HOT TO THE TOUCH, ESPECIALLY ALL EXTERNAL SURFACES, ATTENTION MUST BE PAID
- ◆ CHECK FOR THE PRESENCE OF ANY OBSTRUCTIONS BEFORE SWITCHING THE APPLIANCE ON FOLLOWING A PROLONGED PERIOD OF INACTIVITY.
- ◆ THE GENERATOR HAS BEEN DESIGNED TO ADJUST ITSELF AUTOMATICALLY IN PARTICULAR OPERATING CONDITIONS
- ◆ THE GENERATOR HAS BEEN DESIGNED TO FUNCTION IN ANY CLIMATIC CONDITION. IN PARTICULARLY ADVERSE CONDITIONS



(STRONG WIND, FREEZING) SAFETY SYSTEMS MAY INTERVENE THAT SWITCH THE GENERATOR OFF. IF THIS OCCURS, CONTACT THE TECHNICAL AFTER-SALES SERVICE AND ALWAYS DISABLE THE SAFETY SYSTEMS.

- ◆ IN THE EVENT THE FLUE CATCHES FIRE, USE SUITABLE SYSTEMS FOR SUFFOCATING THE FLAMES OR REQUEST HELP FROM THE FIRE BRIGADE.
- THIS APPLIANCE MUST NOT BE USED TO BURN WASTE
- DO NOT USE ANY FLAMMABLE LIQUIDS FOR IGNITION
- ◆ DURING THE FILLING PHASE DO NOT PUT THE BAG OF PELLETS TO INTO CONTACT WITH THE PRODUCT
- THE MAJOLICAS ARE TOP QUALITY ARTISAN PRODUCTS AND AS SUCH CAN HAVE MICRO-DOTS, CRACKLES AND CHROMATIC IMPERFECTIONS. THESE FEATURES HIGHLIGHT THEIR VALUABLE NATURE. DUE TO THEIR DIFFERENT DILATION COEFFICIENT, THEY PRODUCE CRACKLING, WHICH DEMONSTRATE THEIR EFFECTIVE AUTHENTICITY. TO CLEAN THE MAJOLICAS, IT IS RECOMMENDED TO USE A SOFT, DRY CLOTH. IF A DETERGENT OR LIQUID IS USED, THE LATTER COULD PENETRATE INSIDE THE CRACKLES, HIGHLIGHTING THEM.
- ◆ SINCE THE PRODUCT CAN TURN ON AUTOMATICALLY THANKS TO THE TIMER, OR REMOTELY USING THE DEDICATED APPLICATIONS, IT IS STRICTLY FORBIDDEN TO LEAVE ANY COMBUSTIBLE OBJECT WITHIN THE SAFETY DISTANCES INDICATED ON THE TECHNICAL DATA PLATE.
- **◆ INTERNAL COMBUSTION CHAMBER PARTS CAN BE SUBJECT TO EXTETICAL WARN, IT DOESN'T AFFECT THE FUNCTIONALITY**

## **ROUTINE MAINTENANCE**

Based on Decree 22 January 2008 n°37 art.2, routine maintenance means interventions aimed at reducing degradation due to normal use, as well as dealing with accidental events entailing the need of first interventions, which however do not modify the structure of the system upon which one is intervening or its intended use according to the requirements laid down by the technical standards in force and by the manufacturer's use and maintenance manual.



## **INSTALLATION**

## **GENERAL**

The flue gas exhaust and hydraulic connections must be carried out by qualified personnel who must issue installation conformity documentation compliant with national standards.

The installer must provide the owner or person acting for him, according to the legislation in force, with the declaration of conformity, supplied with:

- 1) the use and maintenance manual of the appliance and of the system components (such as for example, the smoke ducts, chimney, etc.);
- 2) photocopy or photograph of the chimney plaque;
- 3) system booklet (where applicable).

The installer must ask to be issued with a receipt stating that the documentation has been provided, and must keep it with a copy of the technical documentation relating to the installation.

For installation in a condominium, prior approval from the condominium's administrator must be requested.

Where required, check the exhaust gas emissions after installation. Should a sampling point be installed, it must be airtight.

## **COMPATIBILITY**

Do not install in rooms with a fire hazard. It is also forbidden to install it in living areas with the following characteristics:

- 1. where there are liquid fuel appliances with continuous or discontinuous operation that draw the combustion air into the room in which they are installed.
- 2. where there are type B gas appliances intended for heating, with or without domestic hot water production and in adjacent and communicating
- 3. where the depression measured in situ between the external and internal environment is greater than 4 Pa.
- N.B.: Watertight appliances can also be installed in the cases indicated in points 1, 2 and 3 of this paragraph.

#### INSTALLATIONS IN BATHROOMS, BEDROOMS AND STUDIO FLATS

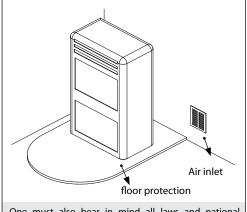
Installation in bathrooms, bedrooms and studio flats is only allowed for sealed or closed hearth appliances with ducted combustion air taken from the outside.

#### **POSITIONING AND SAFETY DISTANCES**

The support surfaces and/or points must have a suitable capacity to bear the overall weight of the appliance, accessories and coverings. If the floor is made of a combustible material, we recommend using a non-combustible material to protect the front part from any burnt material which might fall during routine cleaning operations. The generator must be level to function properly. The side walls, the rear walls and the floor support surface should be made of non-combustible material.

## **MINIMUM DISTANCES (PELLET STOVES)**

Installation next to flammable or heat-sensitive materials is permitted **only if the special safety distances specified on the label at the beginning of the manual (pag.2) are observed.** If the materials are not flammable, you must keep a side and rear distance of at least 100 mm (without the inserts). For products equipped with rear spacers, wall-mounting installation is permitted exclusively for the rear side.



One must also bear in mind all laws and national, regional, provincial and town council regulations in force in the country in which the appliance has been installed, as well as the instructions contained in this manual.

## PREPARATIONS FOR MAINTENANCE

To carry out extraordinary maintenance operations on the product, it may be necessary to move it away from the adjacent walls. This must be done by a technician authorised to disconnect the combustion product evacuation ducts and then reconnect them. For heaters connected to the hydraulic system, the connection between the system itself and the product must be made in such a way that, when an authorised technician is about to carry out extraordinary maintenance operations, it is possible to move the heater at least 1 metre away from the adjacent walls.

## **INSTALLING INSERTS**

When installing inserts, access must be prevented to the internal parts of the appliance and it must not be possible to access live parts during extraction operations.

Any wiring, for example the power cable or room probe, must be positioned so as not to be damaged during movement of the insert and must not come into contact with hot parts. If a cavity made of combustible material is installed, we recommend taking all the safety precautions indicated by the installation standards.

## **VENTILATION AND AERATION OF INSTALLATION ROOMS**

In case of non-airtight heater and/or installation, the ventilation must respect the minimum area indicated below (considering the highest value among those provided):

Appliance categories	Reference standard	Percentage of the net opening section with respect to the appliance fumes outlet section	Minimum net opening value of the ventilation duct
Pellet stoves	UNI EN 14785	-	80 cm²
Boilers	UNI EN 303-5	50%	100 cm²

Under any condition, including in the presence of extractor hoods and/or of controlled forced ventilation systems, the pressure difference between the generator installation rooms and the outside must always be equal to or less than 4 Pa.

B ENGLISH



In the presence of type B gas appliances with intermittent operation not intended for heating, they must have their own aeration and/or ventilation opening.

The air inlets must meet the following requirements:

- they must be protected with grids, metal mesh, etc., but without reducing the net useful section;
- they must be made so as to make the maintenance operations possible;
- positioned so that they cannot be obstructed;

The clean and non-contaminated air flow can also be obtained from a room adjacent to that of installation (indirect aeration and ventilation), as long as the flow takes place freely through permanent openings communicating with the outside.

The adjacent room cannot be used as a garage, or to store combustible material or for any other activity with a fire hazard, bathroom, bedroom or common room of the building.

#### **FLUE GAS EXHAUST**

The heat generator works in depression and is equipped with an outlet fan for flue gas extraction. There must be a single exhaust system for the generator. Using a flue that is shared with other devices is not allowed.

The components of the flue gas exhaust system must be chosen in relation to the type of appliance to be installed in compliance with:

- UNI/TS 11278 in the event of metal chimneys, with particular attention to that stated in the specification;
- UNI EN 13063-1 and UNI EN 13063-2, UNI EN 1457, UNI EN 1806 in the event of non-metallic chimneys.
- The length of the horizontal section must be minimal and, in any case, no longer than 3 metres, with a minimum upward slope of 3%
- There must not be more than 4 direction changes including the one due to the use of the "T" element.
- A "T" fitting with a condensation collection cap must be provided at the base of the vertical section.
- If the exhaust is not inserted in an existing flue, a vertical section with a windproof end piece is required (UNI 10683).
- The vertical duct can be inside or outside the building. If the smoke duct is inserted in an existing flue, it must be certified for solid fuel.
- If the smoke duct is outside the building, it must always be insulated.
- The smoke ducts must have at least one airtight inlet for flue gas sampling.
- All the sections of the flue gas duct must be accessible to inspection.
- Inspection openings must be provided for cleaning.
- If the generator has a fume temperature lower than 160°C+ ambient temperature caused by the high yield (contact technicians) it MUST be resistant to humidity.
- A flue system that does not respect the previous points or, in general, that does not comply with the regulations, may cause condensation phenomena inside it.

## **CHIMNEY CAP**

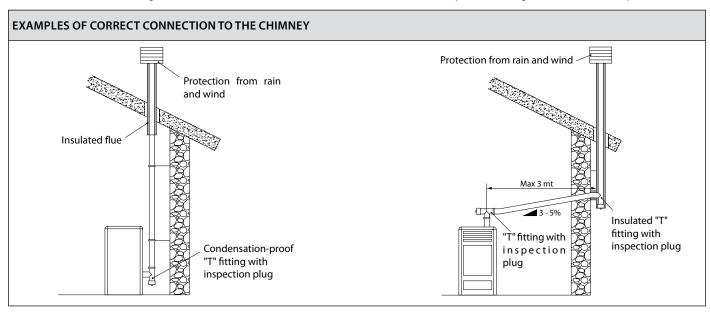
The chimney caps must meet the following requirements:

- they must have a useful outlet section no less than double that of the chimney/ducted system on which it is installed;
- they must be adapted in order to prevent the penetration of rain and snow in the chimney/ducted system;
- they must be built so that, in the event of winds coming from all directions and from any angle, the expulsion of combustion products is in any case ensured;

## **FOR GERMANY ONLY**

**The product can be connected to a shared flue** (multi-connection) provided that the requirements of the regional and national regulations, amongst which DIN EN 13384-2, DIN V 18160-1, DIN 18896 and of the MFeuV-2007 (Muster-Feuerungsverordnung) are strictly complied with, and that the local chimney sweep has checked and approved the installation conditions. Please also remember the following indications, which the end user must comply with:

- The device can be operated only with the doors closed.
- The doors and all setting devices must remain closed when the device is not on (except for cleaning and maintenance operations).



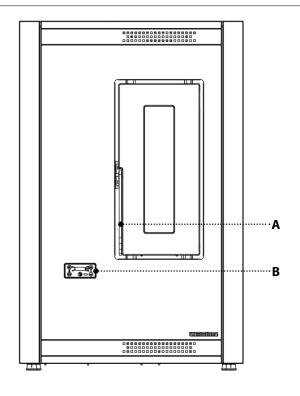
#### **CONNECTION TO THE MAINS ELECTRIC SUPPLY**

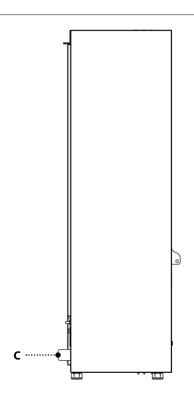
The generator is supplied with an electric power cable to be plugged into a 230V 50 Hz socket, possibly with a circuit breaker switch. The socket must be easily accessible.

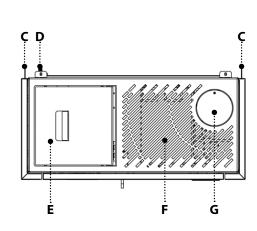
The electrical system must be compliant with standards. The efficiency of the earthing circuit must be checked. Unsuitable earthing of the system can cause malfunctioning for which the manufacturer will not be held liable. Power supply variations beyond 10% can cause faulty operation of the product.

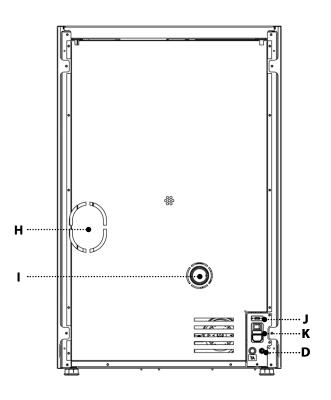


## **DETAILS OF LUISELLA**







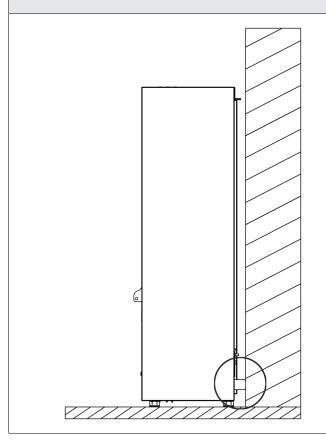


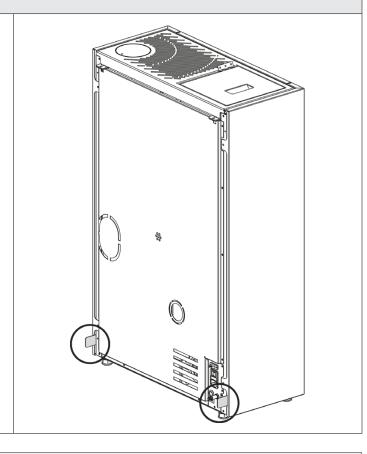
A	Access to combustion chamber	E	Pellet hopper pressurised closure	ı	Combustive air input
В	Display	F	Room air outlet	j	Serial input
С	Spacer	G	Upper fumes exhaust	<b>V</b>	On/Off
D	Room sensor	Н	Rear fumes exhaust	N.	Power supply 230V



## **SPACERS**

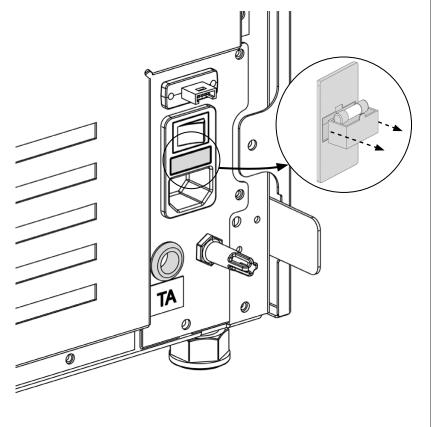
There are two spacers located on the rear of the machine which determine the minimum distance any support behind the stove. The spacers must not be removed.





## **FUSE**

If the stove is not powered, have the condition of the fuse checked by a qualified technician.





## **STOVE POSITIONING**

To ensure the stove works correctly, it should always be positioned so that it is perfectly level, using a spirit level.

## NOTE FOR CORRECT OPERATION

The following indications must be respected for correct pellet stove operation:

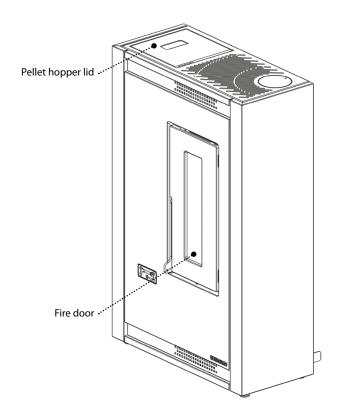
Both during the functioning and when the stove is not in use, all the machine doors (pellet hopper, fire door, ash drawer) must always remain closed. The machine doors can only be opened for the time required to load the pellet and for maintenance.

Failure to comply with the above during operation will cause the display to show the following:

"CLOSE HOPPER - STOVE DOOR"

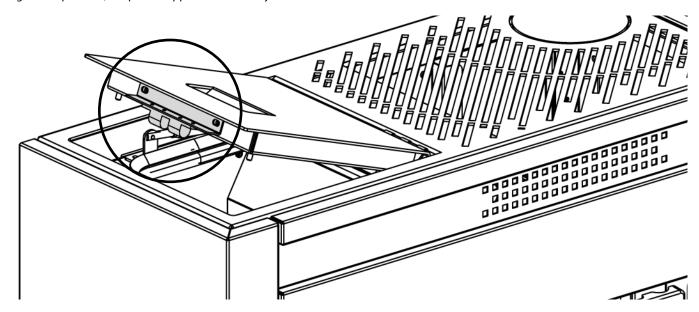
This indication means that you have 60" to close the hatch/door and the pellet lid.

After 60 seconds, when the stove ignites, it will go to "DEPR ALARM" mode, while during normal operation the stove will go to "COOLING STAND BY" mode and then re-start automatically when the correct conditions are present (stove cold, etc.).



## PELLET HOPPER - PRESSURISED CLOSURE

During stove operation, the pellet hopper lid must always be closed.





DO NOT PLACE THE BAG DIRECTLY ON THE STOVE WHEN LOADING THE HOPPER!

ALWAYS USE A SCOOP TO LOAD THE HOPPER. DO NOT RUB OR PLACE WEIGHTS ON THE HOPPER SEAL. KEEP THE HOPPER
LID SEAL SUPPORT SURFACE CLEAN AT ALL TIMES. CHECK THE CONDITIONS OF THE SEAL FREQUENTLY. IF DAMAGED,
CONTACT YOUR LOCAL AUTHORISED TECHNICIAN.



## PELLETS AND LOADING

Pellets are made by subjecting wood shavings i.e. the rejects of pure unpainted wood from sawmills, carpentry products and products from other activities connected to wood working and transformation, to very high pressures.

This type of fuel is fully ecological as no glues are used for its compaction. In fact, pellet compactness is guaranteed over time by a natural substance found in wood: lignin.

In addition to being an ecological fuel, making best use of wood residue, pellets also have a series of technical advantages.

While wood has a calorific value of 4.4 kWh/kg (with 15% moisture, therefore after approximately 18 months of curing), that of pellets is 5 kWh/kg.

Pellet density is about 650 kg/m³ and water content is equal to 8% of its weight. For this reason pellets do not need to be cured to obtain a sufficient heat yield.

The pellets used must be class **A1** certified according to standard **ISO 17225-2** (**ENplus-A1, DIN Plus** or **NF 444** of the following category: "High quality NF biocombustible wood pellets").

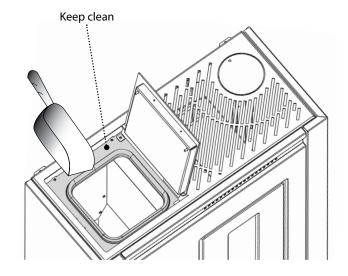
**UNI EN 303-5** with the following characteristics: water content  $\leq$  12%, ash content  $\leq$  0.5% and lower calorific value >17 MJ/kg (in the case of boilers).

The Manufacturer recommends using pellets with a <u>diameter of 6mm</u> with its products.

#### **PELLET STORAGE**

To guarantee combustion without problems, the pellets must be kept in a dry place.

Open the tank lid and load the pellets using a scoop.



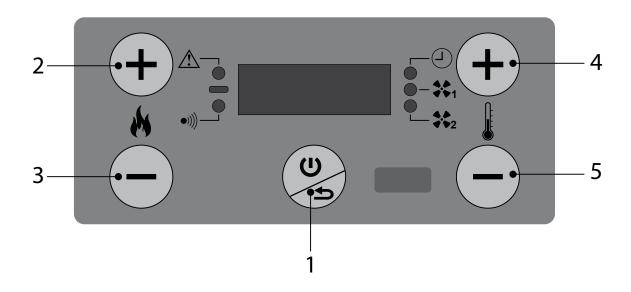


THE USE OF EXPIRED PELLETS OR ANY OTHER MATERIAL WILL AFFECT THE FUNCTIONALITY OF YOUR GENERATOR AND MAY LEAD TO THE TERMINATION OF THE WARRANTY AND CESSATION OF ANY ACCOMPANYING RESPONSIBILITY ON THE PART OF THE MANUFACTURER



## THE DISPLAY DESCRIPTION OF BASIC COMMANDS AND SYMBOLS

1	ON/OFF BUTTON
2	INCREASE SET POWER
3	DECREASE SET POWER
4	INCREASE SET THERMOSTAT
5	DECREASE SET THERMOSTAT



## **DISPLAY ICONS KEY**



Indicates the presence of an alarm. On: indicates the presence of an alarm. Off: indicates there are no alarms

Flashing: fire door or pellet hopper open



Indicates the set temperature status

LED on: the stove is reaching the set temperature (room temperature still lower than set temperature) LED off: the stove has reached the set temperature



Indicates communication by remote control

LED on: communication received by multi-purpose remote control



Indicates weekly programming operation Light on = weekly programming active

Light off = weekly programming disabled

Flashing light = "delayed switch-off" function enabled



Indicates the tangential fan status Light off = motor deactivated

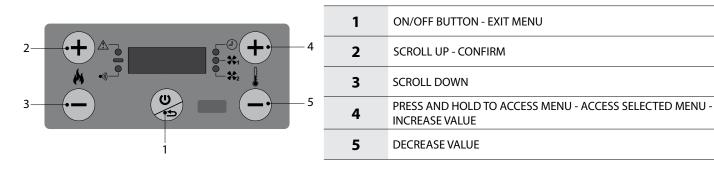
Light on = motor activated

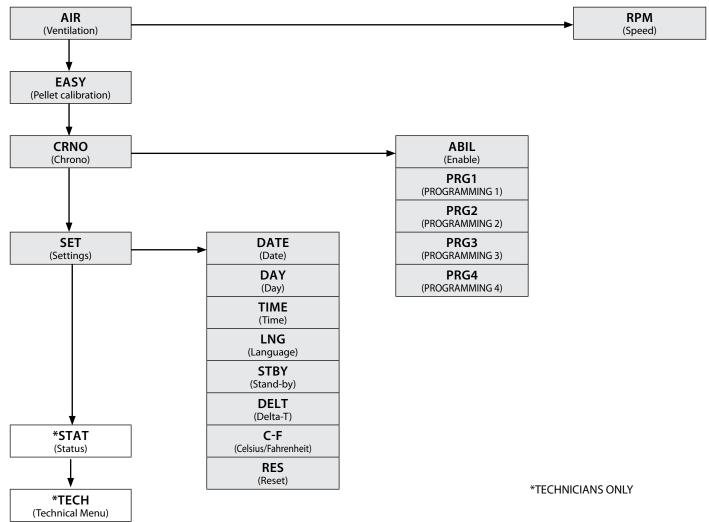


Not used



## **GENERAL MENU**





## **GENERAL WARNINGS**

## Advice to follow for the first start-ups of the product:

During the first hours of operation, there may be some smoke or odours, but they are due to the normal "thermal break-in" process. During this process, the duration of which changes depending on the product, it is recommended to:

- Ventilate the room well
- If present, remove any majolica or natural stone parts from the top of the product
- Activate the product at the maximum power and temperature
- Avoid remaining in the room for a long time
- Do not touch the surfaces of the product

#### Notes:

The process is completed after a few heating/cooling cycles. Do not use for the combustion of elements or substances other than those indicated in the manual.

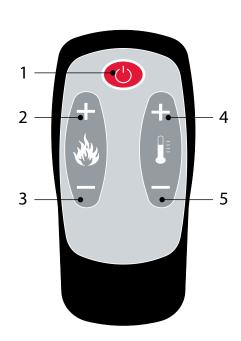
Before turning on the product, it is necessary to perform the following checks:

- If it is intended to be connected to a hydraulic system, it must be complete and fully functional and in compliance with the instructions given in the product manual and with the relevant regulations in force.
- The pellet hopper must be completed loaded
- The combustion chamber and the burn pot must be clean
- Make sure that the fire holder, the ash pan and the pellet hopper close hermetically (if present in the hermetic version); they must be closed and there must be no foreign bodies in the sealing elements and gaskets.
- Check that the power cord is properly connected
- The switch (if present) must be set to position "1".



## REMOTE CONTROL

When using the remote control, you can regulate the heating power, room temperature required and switch the device on/off.



1	ON/OFF	Prolonged pressure turns the stove on or off.
2	POWER INCREASE	Increases operating power
3	POWER DECREASE	Decreases operating power
4	T° INCREASE	Increases the set thermostat
5	T° DECREASE	Decreases the set thermostat.

## **BATTERY TYPE AND REPLACEMENT**

The battery is housed in the lower part of the remote control. To replace it, remove the battery holder (as indicated in the diagram on the back of the remote control), remove or insert the battery following the symbols printed on the remote control and the battery.





IF THE REMOTE CONTROL IS SWITCHED OFF BECAUSE THERE IS NO BATTERY, THE STOVE CAN BE CONTROLLED FROM THE COMMAND PANEL LOCATED ON THE LOWER PART OF THE STOVE. WHEN CHANGING THE BATTERY, MAKE SURE YOU FOLLOW THE SYMBOLS PRINTED ON THE INNER SLOT OF THE REMOTE CONTROL.

## **NO IGNITION**



THE APPLIANCE MAY FAIL TO LIGHT BECAUSE THE AUGER IS EMPTY AND NOT ALWAYS ABLE TO LOAD THE BURN POT WITH THE NECESSARY QUANTITY OF PELLETS IN TIME TO REGULARLY IGNITE THE FLAME.

IF THE PROBLEM OCCURS AFTER ONLY A FEW MONTHS OF OPERATION, CHECK THAT THE ROUTINE CLEANING DESCRIBED IN THE STOVE BOOKLET HAS BEEN CARRIED OUT CORRECTLY.



## **COMMISSIONING SETTINGS**

Once the power cable at the back of the generator has been connected, move the switch, also located on the back, to (I).

The switch at the back of the generator powers the generator board.

The generator remains off and an initial screen appears on the panel, displaying OFF.

## DATE (DATE)

This menu allows the date to be set.

#### **CONTROLS PROCEDURE**

- Press and hold key 4.
- Press key 3 until SET appears and access with key 4.
- Press key 3 until **DATE** appears and access with key 4.
- Use keys 2 and 3 to select the sub-item DAY, MNTH or YEAR to set each one.
- Access with key 4.
- Modify with keys 4 and 5 and confirm with key 2
- Press key 1 several times to exit the menu.

## DAY (DATE)

This menu allows the date to be changed. (DAY1 = Monday - DAY7 = Sunday)

## **CONTROLS PROCEDURE**

- Press and hold key 4.
- Press key 3 until SET appears and access with key 4.
- Press key 3 until **DAY** appears and access with key 4.
- Set the day using keys 4 and 5 and confirm with key 2.
- Press key 1 several times to exit the menu.

## TIME (TIME)

This menu allows the time to be set.

## **CONTROLS PROCEDURE**

- Press and hold key 4.
- Press key 3 until **SET** appears and access with key 4.
- Press key 3 until **TIME** appears and access with key 4.
- Use keys 2 and 3 to select and set HOUR or MIN.
- Key 4 to access, 4 and 5 to modify and 2 to save
- Press key 1 several times to exit the menu.

## LNG (LANGUAGE)

This menu allows the preferred language to be selected. The languages available are: Italian - English - German - French - Spanish - Portuguese

## **CONTROLS PROCEDURE**

- Press and hold key 4.
- Press key 3 until **SET** appears and access with key 4.
- Press key 3 until LNG appears and access with key 4.
- Set the language using keys 4 and 5 and confirm with key 2.
- Press key 1 several times to exit the menu.

## C-F (CELSIUS/FAHRENHEIT)

This menu allows to you set the desired unit of measurement. "C" for Celsius (°C) - "F" for Fahrenheit (°F)

## **CONTROLS PROCEDURE**

- Press and hold key 4.
- Press key 3 until SET appears and access with key 4.
- Press key 3 until C-F appears and access with key 4.
- Set the unit of measurement using keys 4 and 5 and confirm with key 2.
- Press key 1 several times to exit the menu.



## **OPERATION AND LOGIC**

#### **IGNITION**

Once the points listed previously have been checked, press key 1 for three seconds to ignite the stove. There are 15 minutes available to detect the presence of the flame during the ignition phase. When the control temperature is reached, stove interrupts the ignition phase and switches to PREPARATION.

#### **PREPARATION**

During the preparation phase, the stove stabilises combustion, increasing it progressively, to then start ventilation and switch to WORK

#### WORK

In the work phase, the stove switches to the Set Power defined by the user, heating the room until Set Thermostat is achieved. See next heading.

#### **SET THERMOSTAT**

The Set room thermostat can be set with keys 4 and 5, from LOU -  $7^{\circ}$ C -  $40^{\circ}$ C - HOT. If the value is between  $07^{\circ}$ C- $40^{\circ}$ C, the stove controls the room temperature by means of an on-board probe. Once the set temperature has been reached, the stove automatically decreases the power, ensuring the best comfort and reducing pellet consumption. This process is called "modulation".

#### **LOU-HOT**

If the Set Thermostat is "LOU" (set under the 7° threshold), temperature control passes to the additional thermostat contact, thus bypassing the on-board temperature probe.

If the contact is open (fulfilled), the stove decreases to minimum value.

If the contact is closed (request), the stove works at the set power.

If the setting is on "HOT" (set above 40°C), the stove only works at the set power, thus bypassing the external contact and the temperature probe.

#### **SET POWER**

Set Power has 5 operating levels. The power can be changed with keys 2 or 3.

Power 1 = minimum level - Power 5 = maximum level.

Press key 1 to exit and save the change.

To set power 1 it is necessary to press and hold key 3 for 3 seconds.

#### **AUTO BLOW**

During the work phase, the stove cleans the burn pot at regular intervals with an "AUTO BLOW".

When this procedure starts, a message is displayed. During the "AUTO BLOW" procedure, the pellet feed slow down and the fumes motor increases.

After cleaning, the stove resumes working at normal operational conditions.

#### SWITCH-OFF

Press key 1 for three seconds.

Once this operation has been performed, the appliance automatically enters the switch-off phase, blocking the supply of pellets.

The flue gas exhaust motor and the hot air flow motor will remain on until the stove temperature has dropped below the safety settings.

## **RE-IGNITION**

The stove can only be re-ignited if the temperature of the exhaust fumes is lower than the pre-set threshold and the minimum safety time has passed.



DO NOT USE ANY TYPE OF FLAMMABLE LIQUIDS FOR IGNITION!

DO NOT ALLOW THE BAG OF PELLETS TO COME INTO CONTACT WITH THE BOILING HOT STOVE DURING THE FILLING PHASE!

IN THE EVENT OF CONTINUED FAILURE TO LIGHT, CONTACT AN AUTHORISED TECHNICIAN.



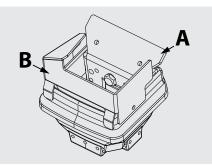
IT IS FORBIDDEN TO USE THE DEVICE WITHOUT A PARTITION (A) AND FLAME GUARD (B).



REMOVAL WILL COMPROMISE THE SAFETY OF THE PRODUCT AND RESULT IN THE IMMEDIATE NULLIFICATION OF THE WARRANTY PERIOD.

IN THE EVENT OF WEAR OR DETERIORATION, REQUEST THE PART'S REPLACEMENT FROM THE AFTER-SALES SERVICE.

(REPLACEMENT DOES NOT FALL WITHIN THE PRODUCT WARRANTY AS THE PART IS SUBJECT TO WEAR).



## **AIR (VENTILATION)**

The menu allows you to adjust the speed (-2, -1, 0, +1, +2) of the front fan.

#### **CONTROLS PROCEDURE**

- Press and hold key 4.
- Access AIR. with key 4.
- Access RPM with key 4.
- Adjust speed with keys 4-5 and 2 to confirm.
- Press key 1 several times to exit the menu.

## **EASY (PELLET CALIBRATION)**

The volumetric weight of the pellet is the ratio between the weight and the volume of the pellet. This ratio may change while keeping the quality of the pellet unchanged. By using the EASY function, it is possible to change the calibration of the volumetric weight by increasing or decreasing the pre-set values.

In the stove program, the available values go from "- 3" to "+ 3"; all stoves are calibrated during production with the optimal value which is 0

If you notice an excessive deposit on the burning pot, access the **EASY** program and lower the value of one unit to "- 1"; then wait until the next day and if there is no improvement, decrease again, to a maximum of "- 3". Instead, if it is necessary to increase the calibration of the volumetric weight of the pellet, go from the factory value "0" to "+ 1, + 2, + 3" as required.

## **CONTROLS PROCEDURE**

- Press and hold key 4.
- Press key 3 until EASY appears and access with key 4.
- Adjust using keys 4 and 5 and confirm with key 2.
- Press key 1 several times to exit the menu.

EXCESSIVE PELI	LET DEPOSIT IN TH	E BURNING POT	NORMAL OPERATION	MINIMUM PELL	LET DEPOSIT IN THI	E BURNING POT
-3	-2	-1	0	+1	+2	+3
THIRD DECREASE RANGE IF THE FIRST TWO ARE NOT ENOUGH	SECOND DECREASE RANGE IF THE FIRST IS NOT ENOUGH	FIRST DECREASE RANGE (TEST FOR 1 DAY)	OPTIMAL FACTORY VALUE	FIRST INCREASE RANGE	SECOND INCREASE RANGE IF THE FIRST IS NOT ENOUGH	THIRD INCREASE RANGE IF THE FIRST TWO ARE NOT ENOUGH

N.B.: If this calibration does not solve the pellet deposit in the burn pot, please contact your local after-sales centre.



## **STAT (STATUS)**

References reserved for the technician		

## CRNO (CHRONO)

This function allows the stove's ignition and switch-off to be automatically programmed.

The factory setting for CHRONO is off.

The chrono allows the programming of 4 time slots within a day, which can be used every day of the week.

Ignition and switch-off times can be set for each time slot, along with the specific days of application for the programmed time slot, the desired temperature and power setting.

Current day and time settings are essential for the correct operation of the Chrono.

#### Recommendations

Before using the chrono function, you must set the current day and time, so check that you have followed the points listed in the sub-chapter "DATE, DAY and TIME". To use the chrono function correctly, you must activate it as well as program it. The four time slots can be overlapped using the time switch on and off settings, This allows you to obtain a combination of times in which you can set different temperatures and power without influencing the stove work status.

NB: if overlapping time slots are set, the stove will stay on until the latest switch-off time.

## **ABIL (ENABLE)**

Allows the chrono and the different stove time slots to be enabled/disabled.

## CONTROLS PROCEDURE

- Press and hold key 4.
- Press key 3 until CRNO appears and access with key 4.
- Press 4 to access ENABLE, 4-5 to select ON and OFF, and 2 to confirm.
- Press key 1 several times to exit the menu.

## PRG 1-4 (PROGRAMMING 1-4)

Prg x allows you to set the ignition time (STRT) and switch-off time (STOP), the days (DAY1= Monday / DAY7 = Sunday) included in the programmed slot and the temperature (TEMP) (lou -  $7^{\circ}$  -  $40^{\circ}$  - hot), as well as the power (POW.) required. Current day and time settings are essential for the correct operation of the Chrono.

## **CONTROLS PROCEDURE**

- Press and hold key 4.
- Press key 3 until CRNO appears and access with key 4.
- Select the slot using keys 2-3 and access it with 4.
- Select one of the following options: STRT, STOP, DAY, TEMP and POW. and access with 4
- Adjust using keys 4 and 5 and confirm with key 2.
- Press key 1 several times to exit the menu.

**CRNO** ABIL Enables/disables all the set chrono ٧ PRG1 **ABIL** On/Off STRT OFF-00:00-23:50 **STOP** OFF-00:00-23:50 DAY1...DAY7 On/off **TEMP** LOU - 07- 40 °C - HOT POW. 1-5

Enabling/disabling PRG 1 PRG1 start time PRG1 stop time Enabling/disabling days for PRG1 Set thermostat PRG1

Set power PRG1

P	RG2
	٧
	٧
	٧
	٧
	V
	V

ABIL	On/Off	Enabling/disabling PRG 2
STRT	OFF-00:00-23:50	PRG2 start time
STOP	OFF-00:00-23:50	PRG2 stop time
DAY1DAY7	On/off	Enabling/disabling days for PRG2
ТЕМР	LOU - 07- 40 °C - HOT	Set thermostat PRG2
POW.	1-5	Set power PRG2
·	·	-

PRG3
٧
V
V
V
٧
V

ABIL	On/Off	Enables/disables PRG3
STRT	OFF-00:00-23:50	PRG3 start time
STOP	OFF-00:00-23:50	PRG3 stop time
DAY1DAY7	On/off	Enabling/disabling days for PRG3
ТЕМР	LOU - 07- 40 °C - HOT	Set thermostat PRG3
POW.	1-5	Set power PRG3
		•

PRG4

>	ABIL	On/Off	Enabling/disabli
	STRT	OFF-00:00-23:50	PRG4 start time
	STOP	OFF-00:00-23:50	PRG4 stop time
	DAY1DAY7	On/off	Enabling/disabli
	TEMP	LOU - 07- 40 °C - HOT	Set thermostat P
	POW.	1-5	Set power PRG4

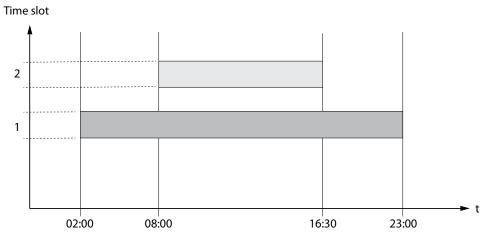
nabling/disabling PRG 4 RG4 start time RG4 stop time nabling/disabling days for PRG4 et thermostat PRG4

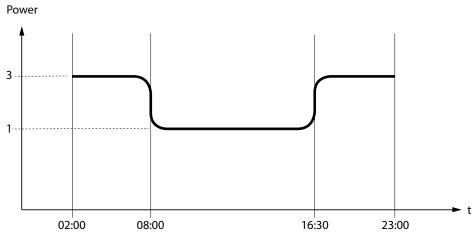


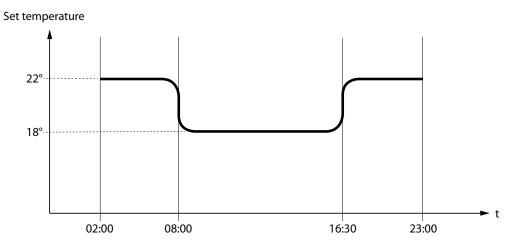
WHEN THE WEEKLY PROGRAMMER IS SHOWN ON THE DISPLAY, THE INDICATOR LIGHT WILL BE ON.



## **EXAMPLE OF CHRONO OVERLAPPING TIME/SLOTS**







Time slot 1	start 02:00 stop 23:00	power 3 - set temp 22°C
Time slot 2	start 08:00 stop 16:30	power 1 - set temp 18°C
stove operation		



## **SET (SETTINGS)**

- DATE
- DAY
- TIME
- LNG
- C-F

SEE CHAPTER: COMMISSIONING SETTINGS.

## STBY (STAND-BY)

The stand-by function is used if the stove needs to be turned off immediately instead of a power modulation.

#### **CONTROLS PROCEDURE**

- Press and hold key 4.
- Press key 3 until SET appears and access with key 4.
- Press key 3 until STBY appears and access with key 4.
- Enable/disable using keys 4 and 5 and confirm with key 2.
- Press key 1 several times to exit the menu.

#### **STBY FUNCTION SET TO ON**

When the Stand-by function is active (ON), if the room temperature exceeds the **SET THERMOSTAT** value + **DELT**, the stove will switch off after a pre-set (default) delay period, displaying **STBY**.

When the room temperature is lower than the SET THERMOSTAT - DELT, the stove cools down, if necessary, and then switches off.

## STBY FUNCTION SET TO OFF (FACTORY DEFAULT SETTING)

In the event the Stand-by function is not activated (OFF), if the stove exceeds the set room temperature, it will switch to the minimum power level, modulating and displaying **MODULATION**. When the room temperature is lower than the **SET THERMOSTAT** the stove will restart at the set power and **WORK** will be displayed on the screen.

## **OPERATION WITH SUPPLEMENTARY THERMOSTAT (OPTIONAL)**

#### **STBY FUNCTION SET TO OFF** FACTORY DEFAULT SETTING)

In the even the Stand-by function is not activated (OFF), if the stove reaches the room temperature set on the supplementary thermostat (closed contact), it will switch to the minimum power level and display MODULATION. When the room temperature is lower than the set value on the supplementary thermostat (open contact), the stove will restart at the set power, and WORK will be displayed on the screen.

## STBY FUNCTION SET TO ON

If the STAND-BY function is activated (ON), when the room temperature set on the supplementary thermostat is reached (closed contact), the stove will switch off after a pre-set (default) delay period, and **STBY** will be displayed on the screen.

When the room temperature is lower than the supplementary thermostat (open contact), the stove cools down, if necessary, and then reignites.



FOR CORRECT OPERATION, SET THERMOSTAT SHOULD BE SET IN LOU.

> SEE THE INSTALLATION CHAPTER SUPPLEMENTARY THERMOSTAT

## **DELT (DELTA-T)**

This function allows you to set the delta-t for igniting and switching off the stove, used as a room temperature adjustment interval if there is no external thermostat. The exact temperature for ignition is **SET THERMOSTAT** - Delta-T. The temperature for switching off is **SET THERMOSTAT** + Delta-T.

The possible values for Delta-T range from: 0.5 - 5°C

## **CONTROLS PROCEDURE**

- Press and hold key 4.
- Press key 3 until **SET** appears and access with key 4.
- Press key 3 until DELT appears and access with key 4.
- Adjust with keys 4-5 and 2 to confirm.
- Press key one several times to confirm and exit the menu.



## **RES (RESET)**

Allows the user to reset all modifiable values to the default values.

## **CONTROLS PROCEDURE**

- Press and hold key 4.
- Press key 3 until **SET** appears and access with key 4.
- Press key 3 until **RES** appears and access with key 4.
- Use keys 4 and 5 to select ON or OFF and confirm with 2.

## **ADDITIONAL FUNCTIONS**

## **KEY LOCK**

The menu allows the user to lock the display keys (like with mobile phones).

Using the key lock after Activation:

To lock the keyboard, press keys 1 and 5 at the same time until the following appears: "keys locked"

To unlock the keyboard, press keys 1 and 5 at the same time until the following appears: "keys unlocked"

## **FIRST LOAD**

This function allows you to activate the gearmotor for loading pellets continuously. Before starting the function, make sure the stove is cold and "OFF".

Press keys 2 + 5 at the same time for two seconds until the message "FIRST LOAD". To stop continuous loading, just press and hold key 1 for 3 seconds.

## **DELAY SWITCH-OFF**

You can program a delayed switch-off for the stove. For example, if it is 8 pm and the delayed switch-off is set to 1h, the stove will automatically switch off at 9 pm.

If you press and hold keys 2+4 at the same time, the screen "DELAY SWITCH-OFF" will appear, alternating with the countdown (this setting can only be configured if the stove is in the preparation phase or working).

Use keys 4 and 5 to increase/decrease the number of hours after which the stove will automatically start the final cleaning phase.

The number of hours range from OFF, 1 to 9.

Press key 1 to confirm and return to the home page.

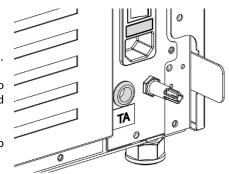
The remaining operating time is indicated by displaying at one-minute intervals "SWITCH OFF IN HOURS" and the time "xx:xx".

## **SUPPLEMENTARY THERMOSTAT INSTALLATION (OPTIONAL)**

The stove can control the room temperature through a supplementary thermostat (optional).

After the stove is turned on (by pressing key 1 or through the chrono mode), it will work to reach the temperature set on the thermostat, displaying WORK (open contact). The standard room sensor is by-passed automatically.

When the thermostat temperature has been reached (closed contact), the stove switches to minimum power level and displays MODULATION ON THE SCREEN.





IF A SUPPLEMENTARY THERMOSTAT HAS BEEN INSTALLED, THE CONNECTION MUST BE MADE BY THE QUALIFIED TECHNICIAN DIRECTLY IN THE BOARD. CONTACT THE DEALER FOR FURTHER DETAILS.



## **CLEANING AND MAINTENANCE**

## **ALWAYS FOLLOW THE INSTRUCTIONS IN COMPLETE SAFETY!**

- Make sure that the power supply cable plug is disconnected, since the generator could be programmed to switch-on.
- That the generator is completely cold.
- The ashes are cold.
- Ensure proper ventilation of the room when cleaning the stove.
- Lack of cleaning jeopardises correct operation and safety!

## **MAINTENANCE**

For correct operation, the generator must undergo routine maintenance by a qualified technician, at least once a year.

The periodic inspection and maintenance operations must always be performed by specialised, qualified technicians, who operate in accordance with the laws in force and the instructions given in this use and maintenance manual.



EVERY YEAR, GET THE FUME DISCHARGE SYSTEM, THE FLUE PIPES AND THE "T" FITTINGS AND INSPECTION CAPS CLEANED - IF PRESENT, ALSO THE ELBOWS AND HORIZONTAL SECTIONS!

THE CLEANING FREQUENCY OF THE GENERATOR IS INDICATIVE! IT DEPENDS ON THE QUALITY OF THE PELLETS USED AND FREQUENCY OF USE.

THESE OPERATIONS MUST BE PERFORMED MORE FREQUENTLY.

## PERIODIC CLEANING BY THE USER

As indicated in this use and maintenance manual, periodic cleaning must be performed paying great attention, after having read the indications, to the procedures and times described herein.

## **CLEANING THE SURFACES AND COVERING**

## Never use abrasive or chemically aggressive detergents for cleaning!

The surfaces must be cleaned when the generator and covering are completely cold. Fir maintenance of surfaces and metal parts, just use a cloth dampened in water or water and neutral soap.

Failure to comply with the indications can damage the surfaces of the generator and cause the warranty to become null and void.

## **CLEANING THE CERAMIC GLASS**

## Never use abrasive or chemically aggressive detergents for cleaning!

The ceramic glass must only be cleaned when the glass is completely cold.

To clean the ceramic glass, simply use a dry brush and some damp newspaper dipped in ash. If the glass is very dirty, use a specific cleaning agent for ceramic glass. Spray a small amount on a cloth and use it on the ceramic glass. Do not spray the cleaning agent or any other liquid directly on the glass or seals!

Failure to comply with these instructions may damage the surfaces of the ceramic glass and cause the invalidation of the warranty.

## **CLEANING THE PELLET TANK**

When the tank is completely empty, disconnect the power cable of the generator and remove the residues first (dust, chippings, etc.) from the empty tank, and then fill it.

TO FIND OUT WHERE YOUR NEAREST SERVICE CENTRE IS, CONTACT YOUR DEALER OR GO TO THE WEBSITE: WWW.LANORDICA-EXTRAFLAME.COM

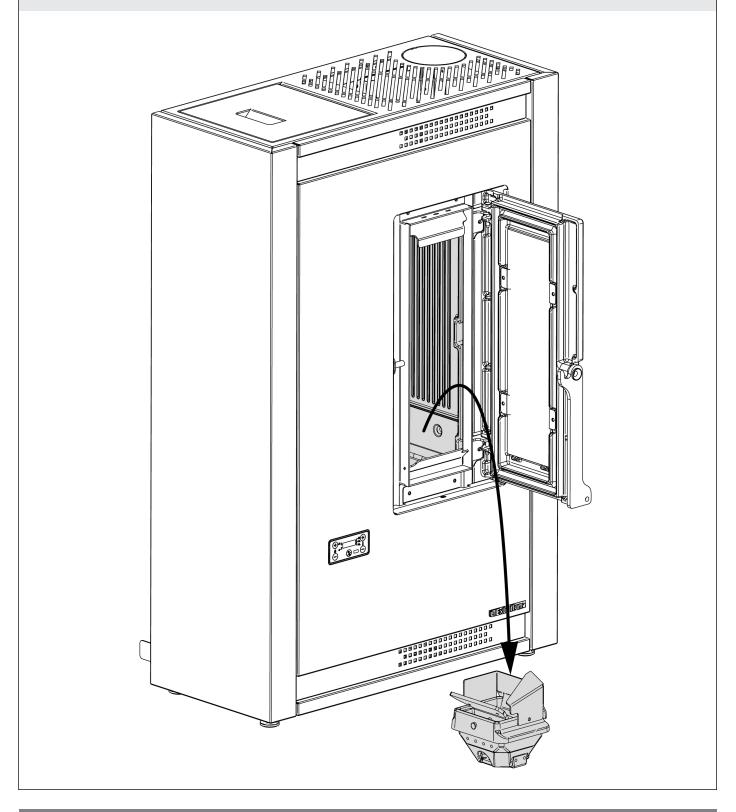


## **EVERY DAY**

## **BURN POT AND COMBUSTION CHAMBER:**

- Vacuum the residue in the burn pot
- Remove the burn pot completely from the relevant compartment;
- Vacuum the ash from the burn pot slot, ignition plug pipe holder and combustion chamber.
- Unblock all the holes in the burn pot using the poker supplied.
- Re-position the burn pot in its slot and push it towards the fire wall.

NOTE: Use a suitable ash vacuum cleaner with a special separate container for the ashes collected





## **EVERY 30 DAYS**

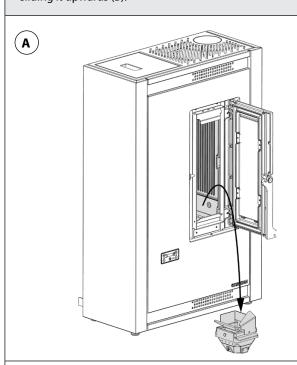
## **CLEANING THE TUBE HEAT EXCHANGER**

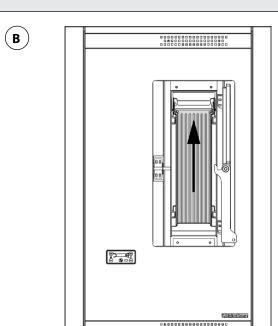
- Vacuum the residue in the burn pot
- compartment (A);
- Vacuum the ash from the burn pot slot, ignition plug pipe holder and combustion chamber.
- Unblock all the holes in the burn pot using the poker supplied.
- Release the central wall of the fireplace from the clamps, by sliding it upwards (B).

- Remove the cast-iron wall by tilting it (C).
- Once the central cast iron wall has been removed, clean the tube heat exchanger (D).

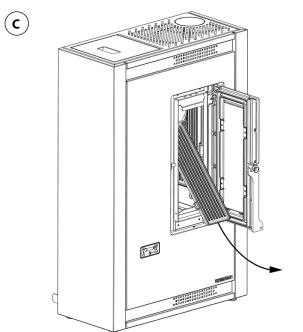
Remove the burn pot completely from the relevant After cleaning, replace the cast iron fire wall and reposition the burn pot in its slot pushing it towards the fire wall.

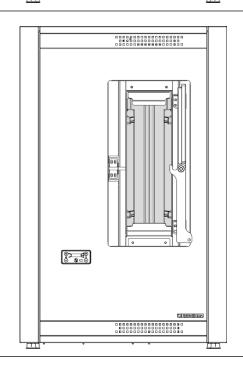
> NOTE: Use a suitable ash vacuum cleaner with a specific container for separation of the ash collected.





**D** 





## **EVERY 30 DAYS**

Cleaning "T" fitting with inspection cap outside the stove: check and clean at least once a month





THE GASKETS FOR THE PELLET HOPPER, BURN POT AND FIRE DOOR ENSURE THAT THE STOVE WORKS PROPERLY. IT IS NECESSARY TO PERIODICALLY CHECK THEM; IF THEY SEEM TO BE WORN OR DAMAGED, THEY MUST BE REPLACED IMMEDIATELY.

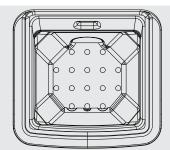
THESE OPERATIONS MUST BE CARRIED OUT BY A QUALIFIED TECHNICIAN.

#### A CLEAN BURN POT GUARANTEES CORRECT OPERATION!



BY MAKING SURE THE BURN POT AND ITS HOLES ARE ALWAYS CLEAN FROM ANY COMBUSTION RESIDUE, EXCELLENT COMBUSTION BY THE GENERATOR IS GUARANTEED OVER TIME, PREVENTING ANY MALFUNCTIONING THAT COULD REQUIRE TECHNICIAN INTERVENTIONS.

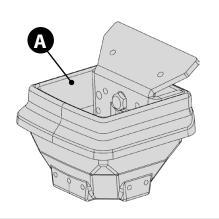


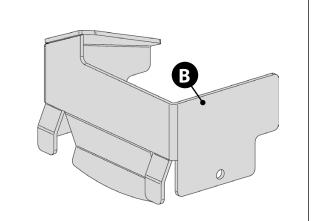


## **BURN POT DETAIL**

The burn pot consists of several parts:

The burn pot + partition (A) where combustion takes place physically and a flame guard (B).

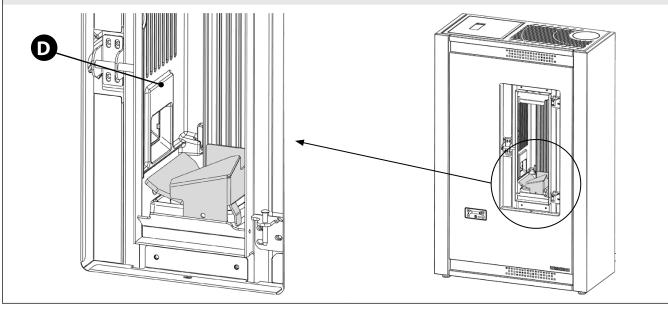




When cleaning and removing the burn pot, remove the flame guard (B) by lifting it. Perform the same operation in reverse order to re-assemble.

After having re-positioned, always make sure:

- that the flame guard is resting correctly on the burn pot.
- that the burn pot has been pushed towards the fire wall (D) (to the left).







IF THE POWER SUPPLY CABLE IS DAMAGED, IT MUST BE REPLACED BY THE AFTER-SALES SERVICE OR BY A SIMILARLY QUALIFIED PERSON, SO AS TO AVOID ALL RISKS.

## ROUTINE MAINTENANCE PERFORMED BY QUALIFIED TECHNICIANS

#### Routine maintenance must be performed at least once a year.

Using pellets as solid fuel, the generator requires annual routine maintenance, which must be performed by a **qualified technician**, **using only original spare parts**.

Failure to comply can jeopardise safety of the appliance and make the warranty null and void.

Respecting the frequencies of cleaning reserved for the user described in the use and maintenance manual, the generator is guaranteed correct combustion over time, preventing any anomalies and/or malfunctioning that could require more interventions of the technician. Requests for routine maintenance are not contemplated in the product warranty.

## GASKETS: PELLET HOPPER LID, DOOR, ASH DRAWER AND BURN POT

The gaskets guarantee the tightness of the stove and its consequent good functioning.

They must be controlled periodically. They must be replaced immediately if they are worn or damaged.

These operations must be carried out by a qualified technician.

#### **CONNECTION TO THE FLUE**

Vacuum and clean the pipe that leads to the flue yearly or any time that it is necessary. If there are horizontal tracts, the residue must be removed before it can prevent the passage of the fumes.

## **DECOMMISSIONING (END OF SEASON)**

At the end of each season, before turning the stove off, it is advisable to empty the pellet hopper out completely, vacuum any residue of pellets and dust.

Furthermore, please disconnect the generator from the mains electricity and, for greater safety especially in the presence of children, remove the power supply cable.

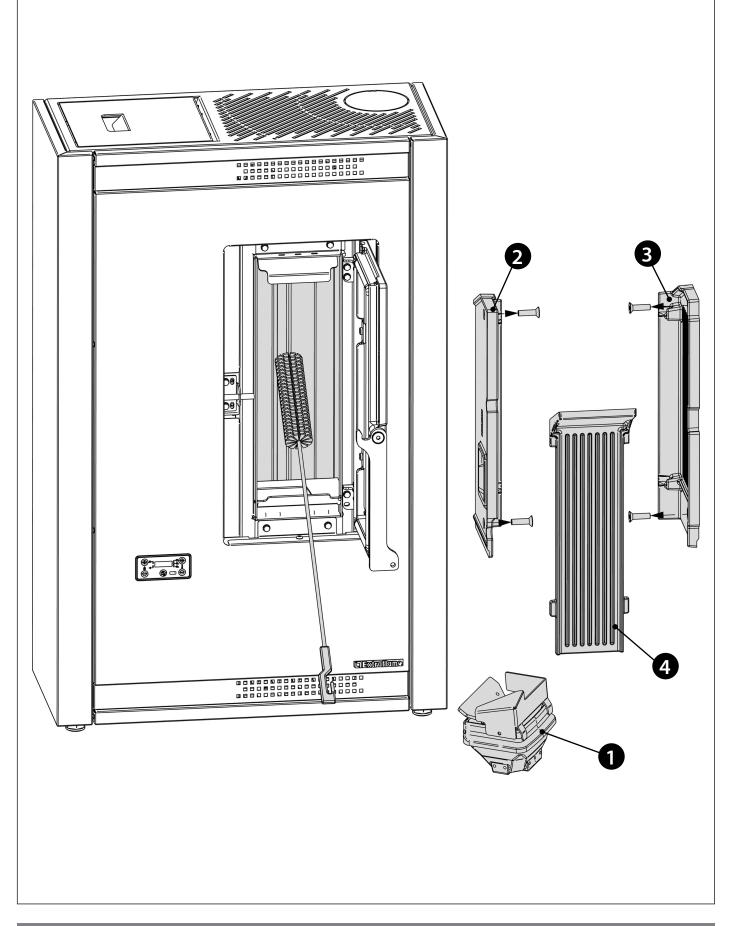
Routine maintenance must be performed at least once a year.

TO FIND OUT WHERE YOUR NEAREST SERVICE CENTRE IS, CONTACT YOUR DEALER OR GO TO THE WEBSITE:

WWW.LANORDICA-EXTRAFLAME.COM



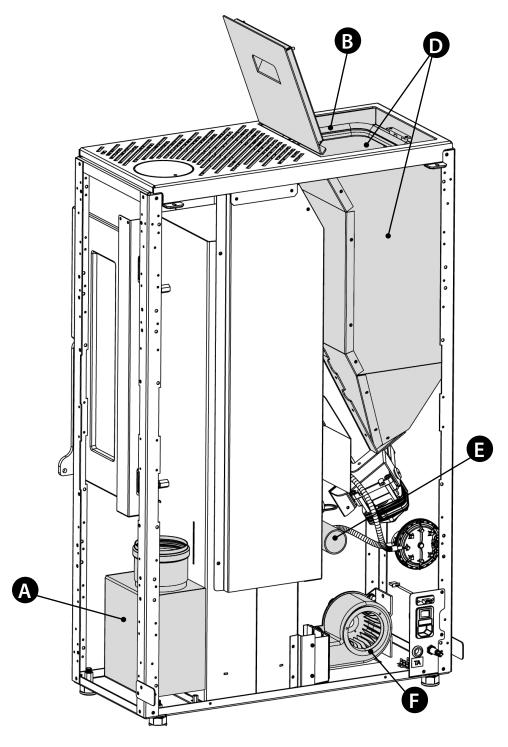
# EVERY YEAR (TECHNICAL) HEAT EXCHANGER





## **ROUTINE MAINTENANCE**

THE IMAGES ARE FOR ILLUSTRATIVE PURPOSES ONLY.



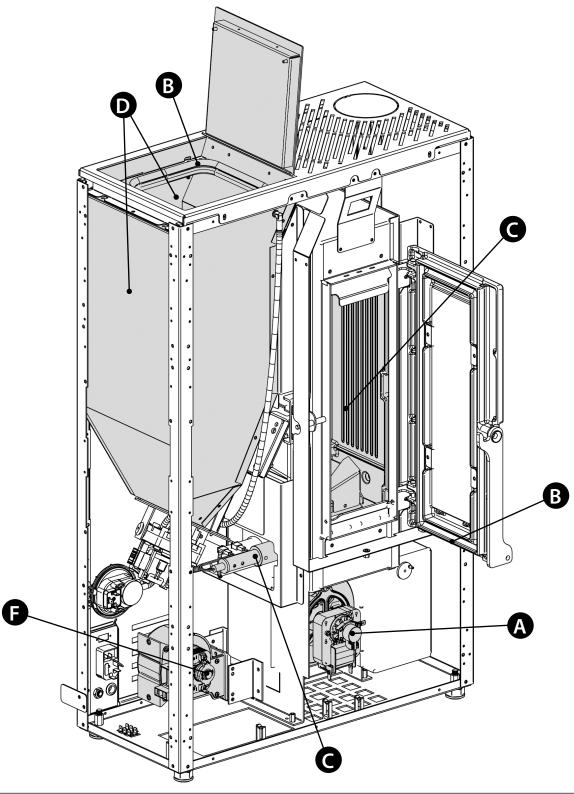
THE IMAGES ARE FOR ILLUSTRATIVE PURPOSES ONLY.

Α	Fumes motor (disassembly and cleaning and fumes and "T" pipes), new silicone or gasket in the points indicated.	
В	Gaskets, pellet hopper and door (replace them and apply silicone where required)	
С	Combustion chamber and heat exchanger (full cleaning) including ignition-plug pipe	
D	Hopper (complete emptying and cleaning) and check gasket.	
E	Check the air intake pipe and check/clean the mechanical pressure switch	
F	Room air fan disassembly and removal of dust and pellet debris.	



## **ROUTINE MAINTENANCE**

THE IMAGES ARE FOR ILLUSTRATIVE PURPOSES ONLY.



Α	Fumes motor (disassembly and cleaning and fumes and "T" pipes), new silicone or gasket in the points indicated.	
В	Gaskets, pellet hopper and door (replace them and apply silicone where required)	
С	Combustion chamber and heat exchanger (full cleaning) including ignition-plug pipe	
D	Hopper (complete emptying and cleaning) and check gasket.	
E	Check the air intake pipe and check/clean the mechanical pressure switch	
F	Room air fan disassembly and removal of dust and pellet debris.	



DISPLAYS		
DISPLAY REASON		
OFF	Generator off	
START	The start-up phase is in progress	
PELLET LOADING	Continuous pellet feeding is in progress during the ignition phase	
IGNITION	The ignition phase is in progress	
PREPARATION	The preparation phase is in progress	
WORK	The normal work phase is in progress	
MODULATION	The generator is working at minimum	
FINAL CLEANING	The final cleaning is in progress	
STAND-BY	Generator off waiting for re-ignition due to the external thermostat.	
COOLING STAND BY	A new ignition is attempted when the generator has just been switched off. When the generator switches off, you must wait for the complete shutdown of the fumes motor, then clean the burn pot. The generator can only be re-ignited when these operations have been performed.	
BLACK OUT STAND BY	The generator is cooling after a power cut. Once cooling is completed, it will re-start automatically	
AUTO BLOW	The automatic blow is active	

ALARMS			
DISPLAY	EXPLANATION	SOLUTION	
<u> </u>	Indicates the presence of an alarm.	On: indicates the presence of an alarm. The alarm can only be reset if the fumes motor has stopped and 15 minutes have passed since the alarm was displayed, by pressing key 1 for 3 seconds.	
E00	Fumes motor fault	Contact after-sales centre	
E01	Fumes probe fault.	Contact after-sales centre	
E02	High fumes temperature	Check pellet feed (see "Easy"), if the problem cannot be solved, contact an authorised technician.	
E03	NO IGNITION The pellet hopper is empty. Pellet feed calibration inadequate.	Check for the presence of pellets in the hopper. Adjust the pellet flow (see "Easy"). Check the procedures described in the "Ignition" chapter.	
E04	NO FLAME The pellet hopper is empty. No pellet feed. The gearmotor does not feed pellets.	Check for the presence of pellets in the hopper. Adjust the pellet flow (see "Easy").	
E05	DEPR ALARM The door is not closed correctly. The ash drawer is not closed correctly. The combustion chamber is dirty. The fumes exhaust pipe is blocked/dirty.	Check hermetic door closure. Check hermetic closure of the ash drawer. Check cleanliness of the fumes pipe and the combustion chamber.	
E06	NO IGNITION BLACK OUT No current during the ignition phase.	Turn the stove off using key 1 and repeat the procedure described in the "Ignition" chapter. Other reset operations should be performed by an authorised technician.	
E07	Triac Abnormal pellet loading.	Contact after-sales centre	



## **DISPOSAL**

INFORMATION FOR MANAGEMENT OF ELECTRIC AND ELECTRONIC APPLIANCE WASTE CONTAINING BATTERIES OR ACCUMULATORS



This symbol, which is used on the product, batteries, accumulators or on the packaging or documents, means that at the end of its useful life, this product, the batteries and the accumulators included must not be collected, recycled or disposed of together with domestic waste. Improper management of electric or electronic waste or batteries or accumulators can lead to the leakage of hazardous substances contained in the product. For the purpose of preventing damage to health or the environment, users are kindly asked to separate this equipment and/ or batteries or accumulators included from other types of waste and to arrange for disposal by the municipal waste service It is possible to ask your local dealer to collect the waste electric or electronic appliance under the conditions and following the methods provided by national laws transposing the Directive 2012/19/EU.

Separate waste collection and recycling of unused electric and electronic equipment, batteries and accumulators helps to save natural resources and to guarantee that this waste is processed in a manner that is safe for health and the environment. For more information about how to collect electric and electronic equipment and appliances, batteries and accumulators, please contact your local Council or Public Authority competent to issue the relevant permits.





# aExtraflame

# Riscaldamento a Pellet

**EXTRAFLAME S.p.A.** Via Dell'Artigianato, 12 36030 - MONTECCHIO PRECALCINO (VI) - ITALY #\(\text{23.0445.865911}\) - \(\beta\) +39.0445.865911 - \(\beta\) info@extraflame.it - \(\beta\) www.lanordica-extraflame.com



TO FIND THE SERVICE CENTRE NEAREST TO YOU
CONTACT YOUR DEALER OR CONSULT
THE SITE WWW.LANORDICA-EXTRAFLAME.COM

The manufacturer reserves the right to vary the characteristics and the data reported in this pamphlet at any moment and without notice, in order to improve its products.